

## FAQs

### Q. Where and when do I meet my transfer after landing in Sydney?

A. A coach will be waiting outside the domestic terminal at Sydney Airport to collect incoming attendees for 15 minutes after each flight is due to land. The drivers will have a list of the incoming flight numbers and will be made aware of any delays. If you miss the coach or cannot find the location, you will need to arrange your own transport (claims towards your travel can be made in your quarterly project report).

### Q. What do I do with my luggage after checking out from the hotel on Tuesday, 13 September?

A. You can bring your luggage with you to the conference venue where we will arrange for it to be stored until the end of the day, when you can collect it before heading to the airport.

### Q. How do I get to the hotel from the conference venue?

A. Travel between the conference venue and accommodation location is up to the individual to arrange. If your travel has been arranged by SmartSat and you are staying at the Rydges World Square, it is a two-minute walk from the Sydney Masonic Centre to the hotel.

See the map [here](#).

### Q. Who do I contact if I need to change my flight/my flight is delayed/I have a travel emergency?

A. If you have any questions or require any assistance with your travel, please contact FCM Consulting on 1300 622 703.

### Q. Where and when do I meet my transfer from the Rydges World Square to the Dinner?

A. A coach will be waiting on the street out the front of the Hotel on Pitt Street at 6pm. Guests are asked to wait in the ground floor foyer.

### Q. Who can I contact from SmartSat CRC if I have an urgent query?

A. For any conference related queries, please send an email to [comms@smartsatcrc.com](mailto:comms@smartsatcrc.com). If it is an emergency, you can contact Madison White on 0402 245 039. If you require any assistance such as first aid while on site at the conference, please report to Sydney Masonic Centre staff.

### Q. How do I access the program?

A. You can access the program through the EventsAIR app by selecting 'Agenda'.

### Q. Why can't I have a hard copy program?

In the interest of minimising our environmental impact, SmartSat is seeking to make this conference as paperless as possible. If you absolutely require a printed program, you can access a printable version on the SmartSat [website](#).

### Q. Will the conference be recorded?

Yes, we will be recording all sessions from Day Two, to be published on our [YouTube channel](#) after the conference. If you have registered for the conference – either in person or virtually – you will be sent a link to these recordings once they are available.

**Q. Can I access the presentations after the event?**

All presentations on Day Two will be recorded and available via the App or the virtual event portal for three months following the event. PhD presentation recordings will be available upon request.

**Q. I have submitted a poster for the Poster Presentation. What am I required to do?**

A. Project Leaders and students who have submitted a poster will be asked to stand by their posters during the Morning Tea and Lunch breaks after they have finished their refreshments/meals.

**Q. What will happen to my poster once the conference is over?**

A. If you have submitted a poster, you will be permitted to take it with you at the end of the conference. If this is the case, please be sure to collect it before the end of the final session on Day Two from the rear of the hall. All posters left behind will be taken to SmartSat's Adelaide office.

**Q. I'm presenting at the conference – what do I need to do?**

A. If you are presenting at the conference, please be sure to identify yourself at the registration desk as one of our presenters. If you have a presentation that has not been sent over to the events team prior to the event, please be sure to provide it on a USB at the registration desk as soon as you arrive.

**Q. Can I share pictures/content from the Conference on social media?**

A. Yes! We would love to see your posts from the conference. To make sure that we can see all your wonderful content, be sure to use the hashtag **#SSCRC22** and tag us [@SmartSat\\_CRC](#) on linked in and [@SmartSatCRC](#) on Twitter.